eXpress

Corporate Communications and Mobility Platform

- Videoconferencing
- Chatbots
- Messenger
- SmartApps
- Audio Calls

within the Corporate contour (On-Premises) or in a Secure Cloud

- Secure On-Premises + Corporate Federation
- Trust level: Confidential Information (CI); Commercial Secret (CS); for Official Use Only (OUO)
- Included in the Domestic Software Register
- The only product in the "Online Communications" class, which received a certificate from the FSTEC (Federal Service for Technical and Export Control) of Russia for compliance with the requirements for Trust Level 4

About Us

X

More than 9 years of development

We cooperate with 13 companies from the TOP-20
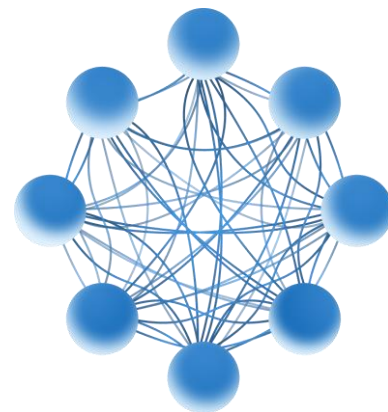
РБК 100

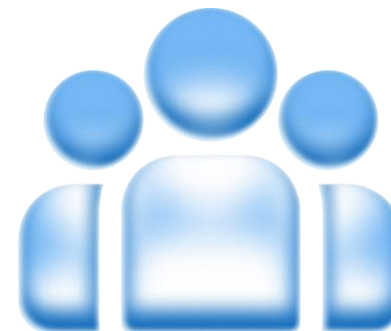**Our platform is Included in the Domestic Software Register**

Registry entry No. 5745 dated September 20, 2019

Unique communication protocol — Federation

Over 1,800,000 users in the eXpress Federation

Trust Level 4

FSTEC certificate No. 4232 dated March 30, 2020

History of eXpress Development

2015
- Emergence of an idea for Product development

2017
- Creation of Product prototype

2019
- First implementations for tens of thousands of users

2020
- FSTEC certification for compliance with the requirements for Trust Level 6
- Project of the Year (ROSATOM), Global CIO

2021
- Transformation into a Corporate Mobility Platform
- Development and implementation of the first SmartApps in Russia
- Corporate Messenger of the Year 2021, TAdviser

2022
- Scaling experience to companies from key sectors of the economy
- Top Ranked in the Corporate Messengers 2022 category, CNews
- Corporate Messenger of the Year 2022, TAdviser

2023
- Certificate from the FSTEC of Russia for compliance with the requirements for Trust Level 4
- Supernika powered by eXpress ranked Corporate Mobile App of the Year, TAdviser
- Cnews Awards: Videoconferencing Product of the Year
- Top Ranked in the Corporate Messengers 2023 category, CNews

2024
- Project of the Year (Nornickel), Global CIO
- Expansion of videoconferencing functions: 250+ participants, meeting recording, raise hand, reactions, background blur
- Role Model
- Top Ranked in the Corporate Messengers 2024 category, CNews

2025
- The app is available on Aurora OS
- Project of the Year (Coffee Mania), Global CIO
- Messenger "Team" based on Express - mobile application of the year, Tadviser It Prize
- Secure communication space for "Fosagro", Digital Leaders Award
- Statuses
- Custom backgrounds in calls

Awards and Prizes

Mobile Workplace of the Year
TAdviser IT Prize 2023

Atom Space — Super App for the Russian nuclear industry powered by the eXpress platform

Videoconferencing Product of the Year
TAdviser IT Prize 2024

Corporate Mobile App
TAdviser IT Prize 2025

Messenger "Team" based on Express for 150,000 users of the VTB group and counterparties

Corporate Mobile App
TAdviser IT Prize 2023

Supernika — Super App for 81,000+ Norilsk Nickel employees powered by the eXpress platform

Corporate Messenger of the Year
TAdviser IT Prize 2021-2022

CIPR DIGITAL

Mobile Workplace of the Year
CIPR DIGITAL 2025

Supernika – Super App for 81,000 Norilsk Nickel employees, created on the basis of the Express platform

CNEWS AWARDS

Innovations in Corporate Mobile Apps Development
CNews Awards 2021

Videoconferencing Product of the Year
CNews Awards 2023

Global CIO

Project of the Year Award
Global CIO 2021, 2023, 2024

DIGITAL LEADERS

Platform of the year
Digital Leaders Award

Protected corporate messenger for Fosagro

Top Ranked in the Corporate Messengers category
CNews Analytics 2022, 2023, 2024

TOP-5 rating of Videoconferencing systems
Computerra 2025, Tadviser 2024, Market.cnews 2024

Product of Choice Among the Largest Companies in the Country

Russian Railways

- 16 railways, each with its own Computer Center
- Moscow, administrative apparatus and the Main Computer Center
- Numerous subsidiaries
- 700 thousand employees
- Used by more than 120 thousand users

Rosatom

- 12 divisions with completely different types of activity
- Distributed computing: Grinatom and divisions
- Subsidiaries and joint ventures
- 300 thousand employees
- Used by more than 100 thousand users

Murmansk
Arkhangelsk
Saint Petersburg
Moscow
Yaroslavl
Kirov
Khanty-Mansiysk
Novy Urengoy
Nizhny Novgorod
Kazan
Perm
Surgut
Saratov
Ufa
Yekaterinburg
Nizhnevartovsk
Rostov-on-Don
Samara
Chelyabinsk
Tyumen
Krasnodar
Volgograd
Magnitogorsk
Astrakhan
Omsk
Novosibirsk
Novorossiysk
Tomsk
Kemerovo
Krasnoyarsk
Novokuznetsk
Barnaul
Irkutsk
Ulan-Ude
Chita
Zabaikalsk
Yakutsk
Nizhny Bestyakh
Aldan
Komsomolsk-on-Amur
Tynda
Vanino
Blagoveshchensk
Khabarovsk
Vladivostok

SAROV
LESNOI
ZARECHNYI
NOVOURALSK
SNEZHINSK
SEVERSK
TREKHGORNYI
OZERSK
ZHELEZNOGORSK
ZELENOGORSK

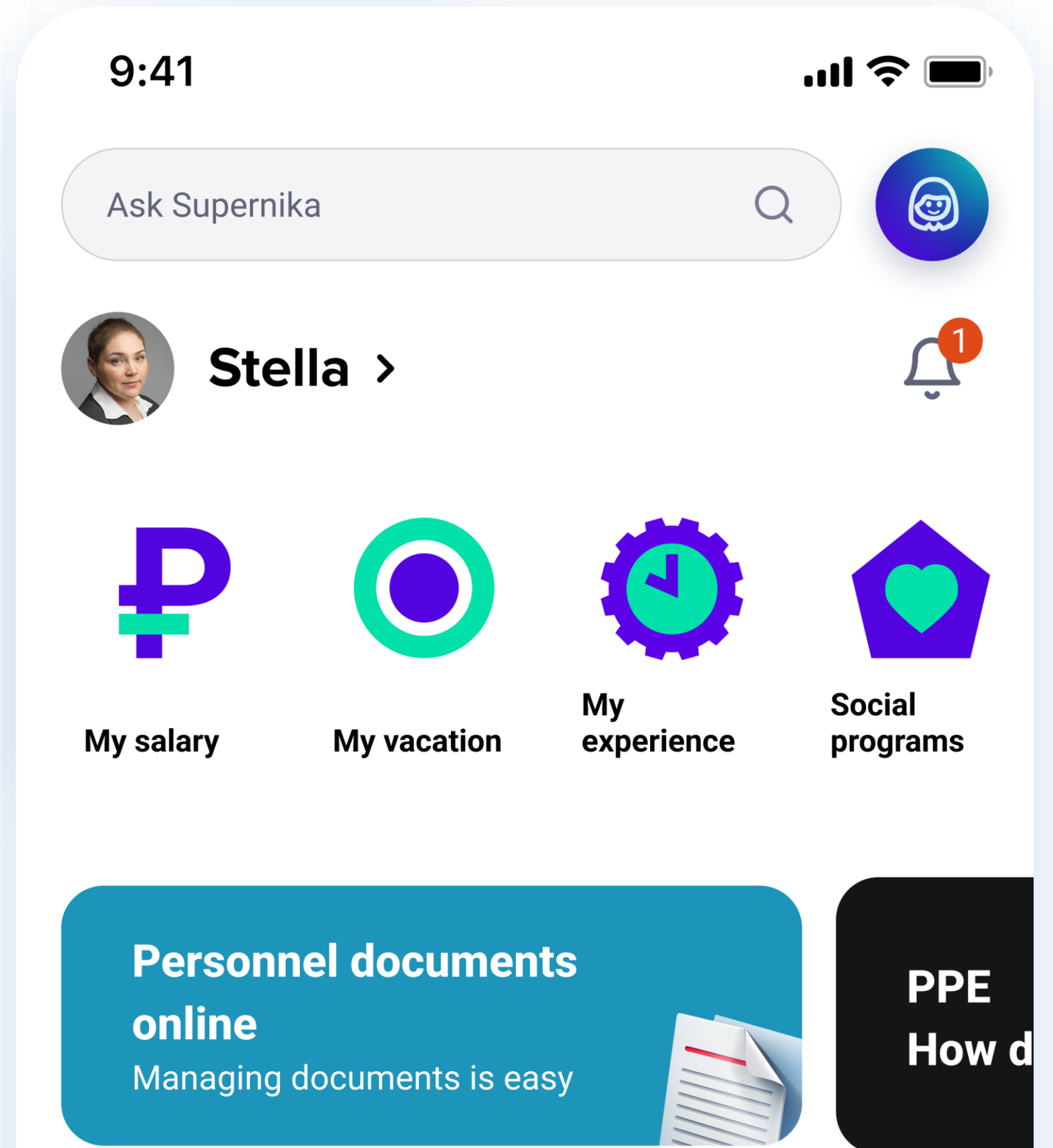ЗАКРЫТЫЕ ТЕРРИТОРИАЛЬНО АДМИНИСТРАТИВНЫЕ ОБРАЗОВАНИЯ

Product of Choice Among the Largest Companies in the Country

Norilsk Nickel

- The Supernika Project: a Super App powered by the eXpress platform for 81,000+ employees of Norilsk Nickel

- To launch Supeepap, the IT team built a related system of 120 servers of the company in 4 different locations (Chita, Norilsk, Monchegorsk, Moscow)

- At the end of 2024, more than 80% of the total company team registered in the application

- Round -the -clock access to more than 40 corporate services: from a personal account to the opportunity to make an appointment with a doctor or go through a career consultation

- All employees have access to a Personal Account, which contains company news, income information, number of vacation days, length of service, documents and certificates, information on assessment and professional development, etc.

NORNICKEL

9:41

Ask Supernika

Stella >

My salary   My vacation   My experience   Social programs

Personnel documents online
Managing documents is easy

PPE
How d

Industry Cases

Next Contact

Coffee Mania

HPC Park

Mosvodokanal

Bashkir Electric Grid Company
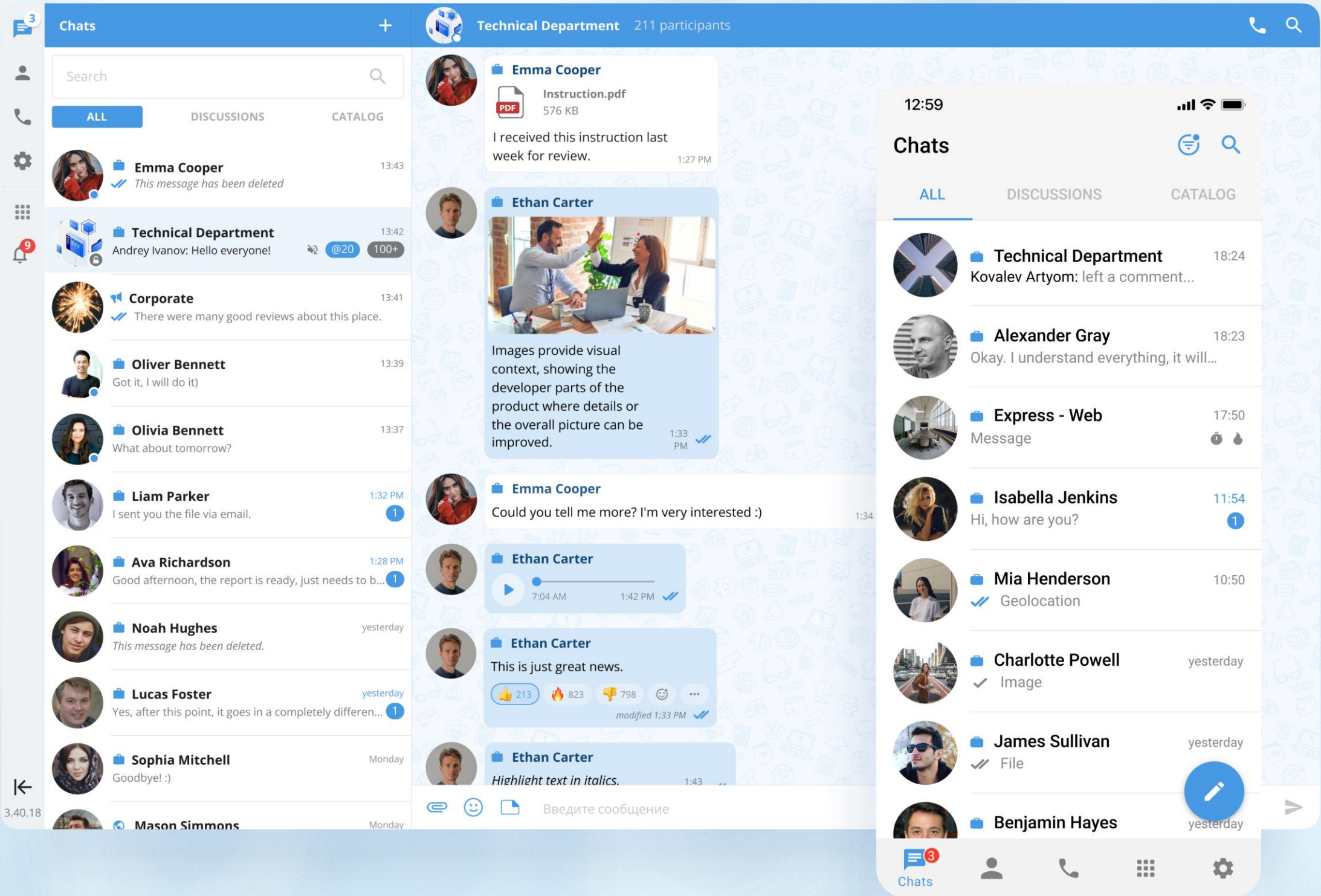
PhosAgro Group

MONT

EVERMOUNT CAPITAL GROUP

Mobile Card Non-Profit Organization (Unified Central Information Center)

Platform Features

The eXpress Corporate Communications and Mobility Platform combines a secure corporate messenger, video conferencing, e-mail client, and corporate mini-SmartApps store.

Corporate Messenger
Personal and group chats, document exchange

Audio Calls
One-to-one and group audio calls

Videoconferencing
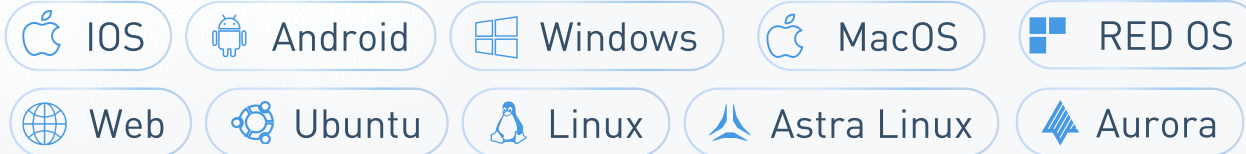Videoconferencing for 250+ participants, call recording, raise hand, custom backgrounds

Federation
eXpress communication protocol for communicating with colleagues and partners (including those from other companies)

Available for:

- IOS
- Android
- Windows
- MacOS
- RED OS
- Web
- Ubuntu
- Linux
- Astra Linux
- Aurora
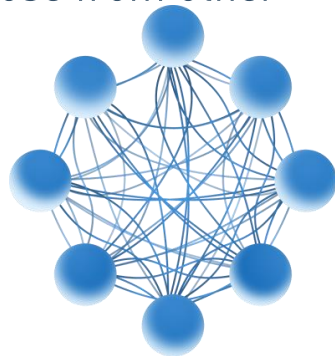
Federation

Federation is a unique communication protocol in eXpress that allows employees to communicate with colleagues registered on trusted corporate servers (including those from other companies) and to interact securely with public users of the messenger.

Trusted communication loop within and outside the company

Independence
Secure On-Premises servers within the company's perimeter

Guest Loop
Temporary accounts for external project team members

Communication Efficiency
Possibility to create a working group within the company and with external eXpress users

Security
Complete control of data flows and enhanced encryption for external communications

Corporate Server #4

Public Server

Corporate Server #2

Corporate Server #3

Corporate Server #1
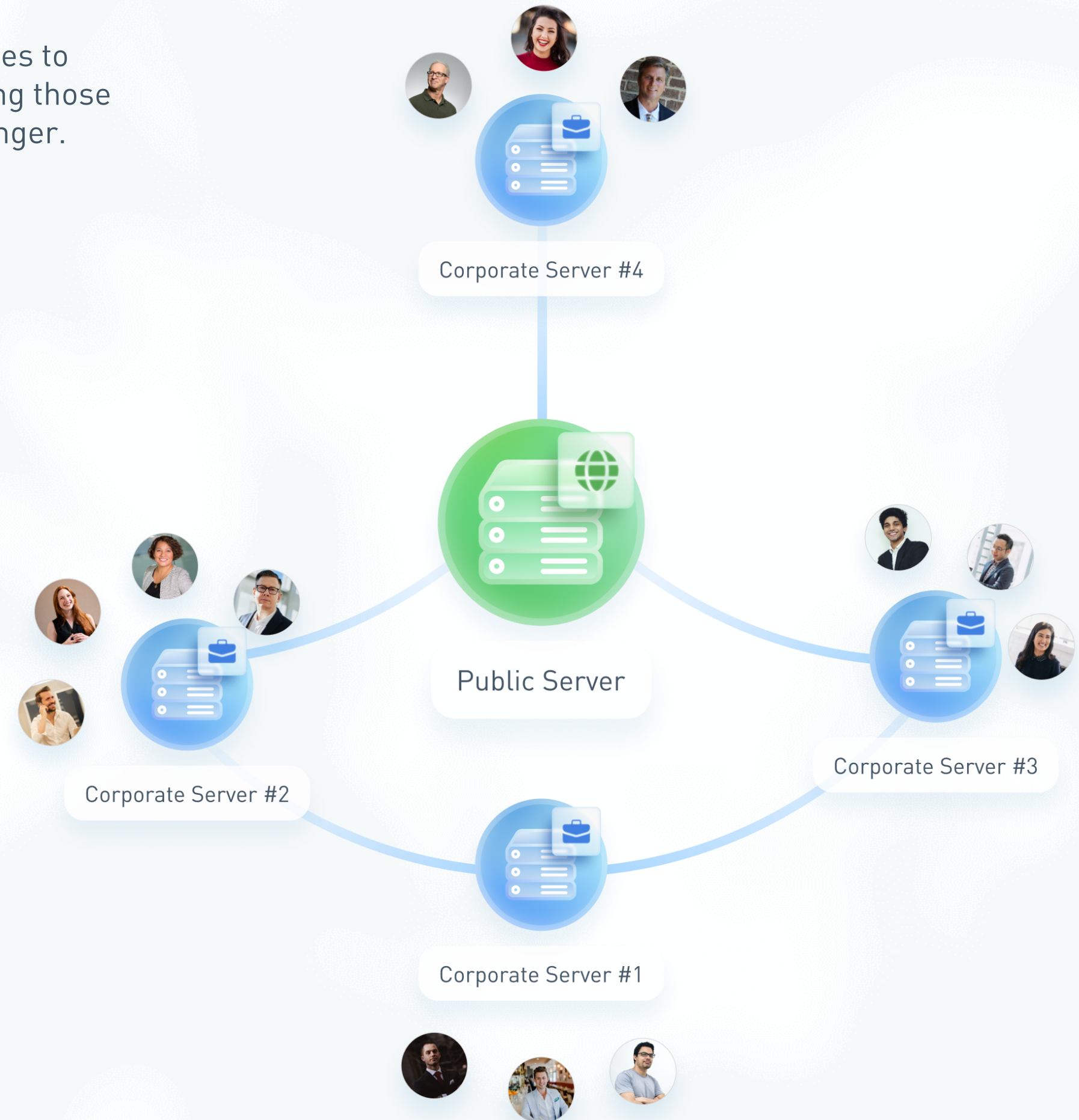
Federation / Internal and External Contacts

1

Acquaintances

Available only to those you have trusted with your phone number

2

Partners and Clients

Instant search for contacts on servers connected by trusted relationships (trust)

3

Colleagues

Complete integration with Active Directory, search by full name, position, department and other fields
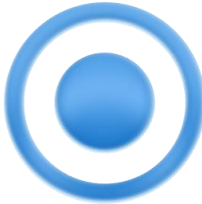
Videoconferencing / Main Features

X

Raise Hand

Reactions during presentation

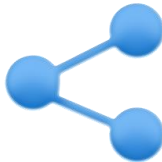**Call Recording**

Screen Sharing

Background Blur, Custom BG

Planning

Automatic sending of a link to the video conference (in the app, by e-mail) and adding it to the participants' calendar

Links for Guest Users

Virtual Meeting Rooms

Notifications via Chatbot

Online Chat

Chat with reactions during participants

Organization of Video Conferences with Password Access

250+ presentations

Messenger

User Search

Within the corporate system (by name or position) or by corporate directory

Contains

🔍 All Contacts

| All | Corporate | External |

Files and Documents

Sending by moving a document shortcut to the WEB window, forwarding from other users, saving files

Voice Messages

Messages can be listened to through the phone's speaker

▶ ▬▬▬▬▬▬▬▬▬▬▬▬

0:08   18:46

Emoji, Stickers and Reactions

👍 125,5K   🔥 765   😊+

12:59   📶 📶 🔋

Chats   ⚙ 🔍

| ALL | DISCUSSIONS | CATALOG |

Technical Department   18:24
Kovalev Artyom: left a comment...

Alexander Gray   18:23
Okay. I understand everything, it will...

Express - Web   17:50
Message   ⏱ 🔥

Isabella Jenkins   11:54
Hi, how are you?   1

Personal and Group Chats, Channels, Bots

| **Technical Department** | 18:24 |
| Shestakov Daniyar: Hello everyone, how many... | |

| **Akimov Yuri** | 17:55 |
| Hi, how are you? | 1 |

| **Instructions and Manuals** | 13:23 |
| What happens to sessions when changing or... | |

| **Document Bot** | yesterday |
| ✓ Image | |

Polls and Voting

When was the first release?
You selected the wrong answer.

✅ July 21   18
❌ July 23   10 (33%)

28 votes • Quiz

VIEW RESULTS
                                       12:30 ✓✓
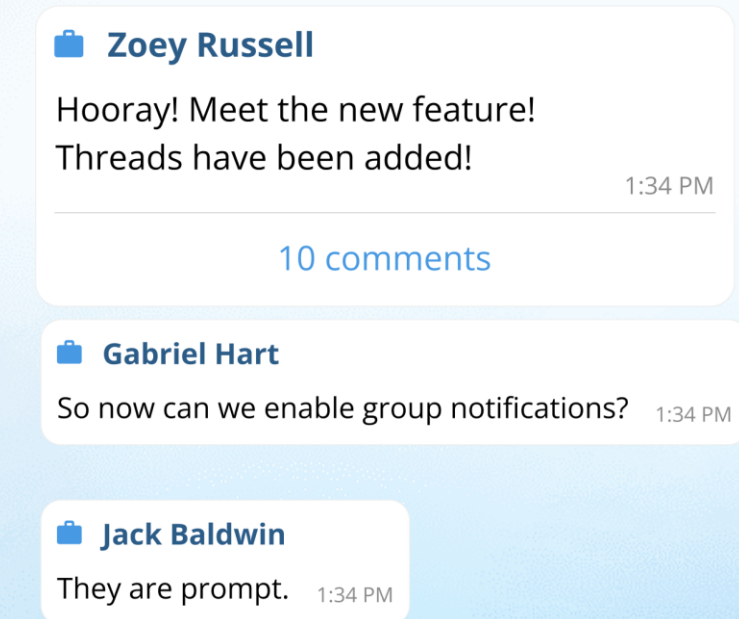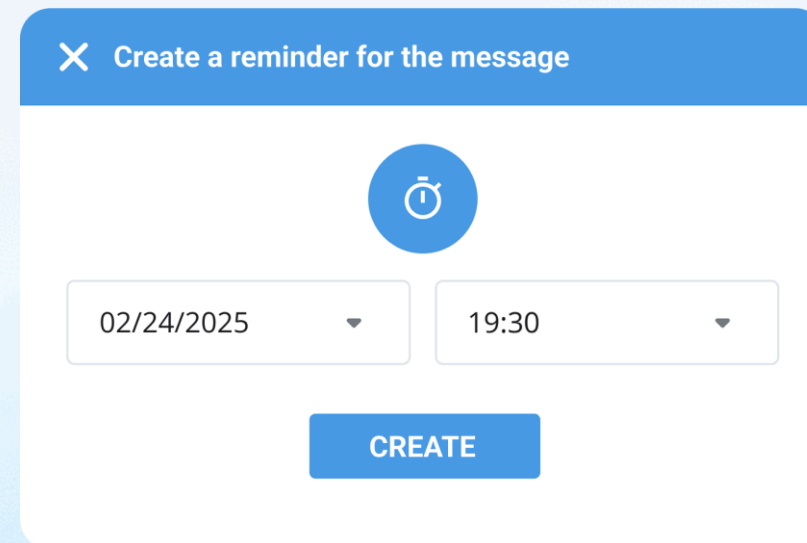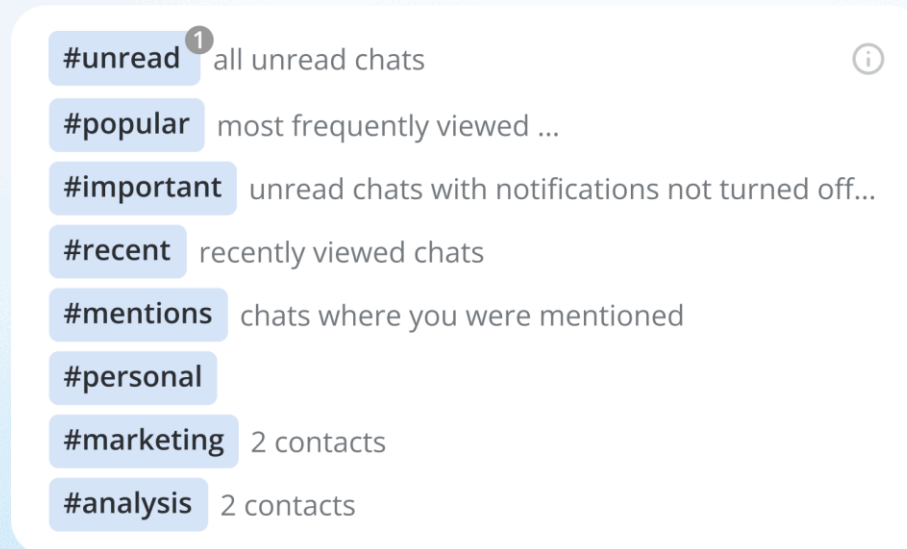
Text Formatting

Bold	Ctrl + B
Italic	Ctrl + I
~~Strikethrough~~	Ctrl+Shift+S
Code	
Plain text	Ctrl+Shift+N
Add link	Ctrl+K

Messenger / Features

Tags

#unread — all unread chats
#popular — most frequently viewed ...
#important — unread chats with notifications not turned off...
#recent — recently viewed chats
#mentions — chats where you were mentioned
#personal
#marketing — 2 contacts
#analysis — 2 contacts

- Creating tags for your tasks, notes, chats, and contacts
- Setting up individual tags in the desired order
- Quick search for the required context by tags
- Customizing notifications

Reminders

✕ Create a reminder for the message

02/24/2025   19:30

CREATE

- Creating notifications (reminders) for important messages
- Setting reminders to read a message within a certain period of time
- Setting up reminders in discussions

Threads

Zoey Russell
Hooray! Meet the new feature! Threads have been added!
1:34 PM
10 comments

Gabriel Hart
So now can we enable group notifications? 1:34 PM

Jack Baldwin
They are prompt. 1:34 PM

- Creating a separate discussion thread under a message
- Saving the discussion context
- Simplifying tracking of information
- Clearing channels from unnecessary notifications

Messenger / User's status

01 Templates are available ("Do not disturb", "at a meeting", "at lunch", etc.)

02 Custom statuses (the user can independently establish any status with the text at his request)
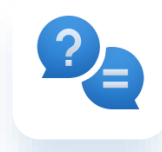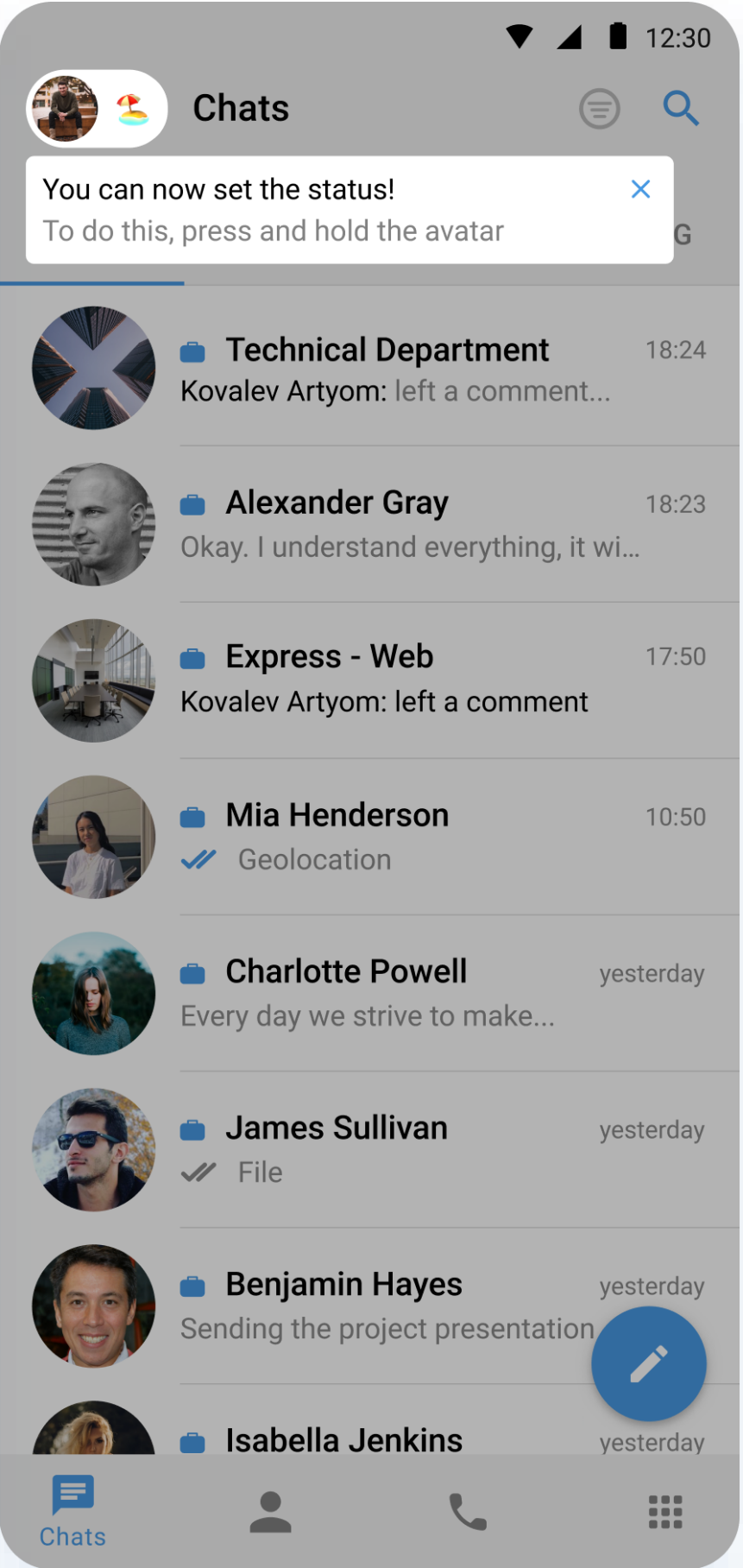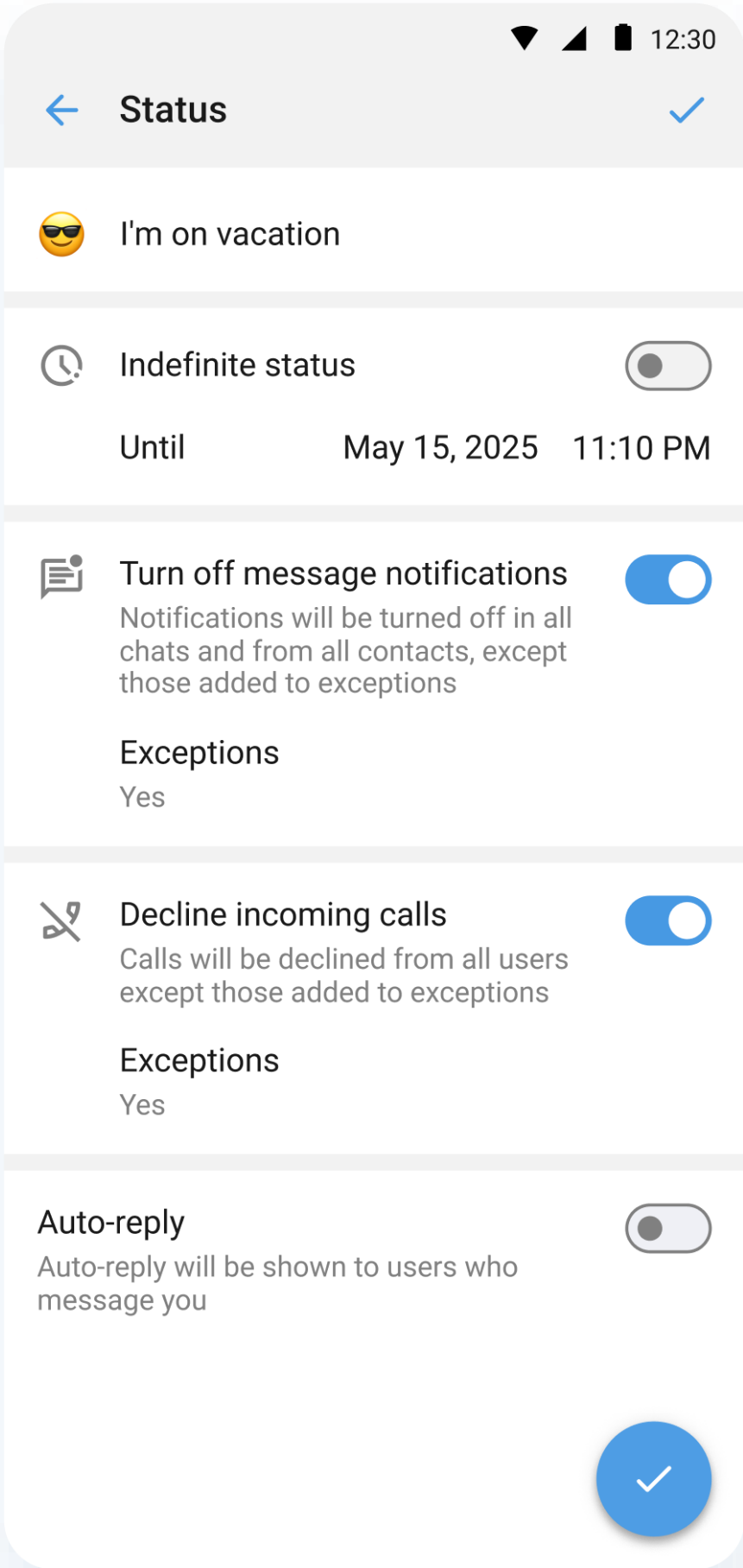
03 Setting deadline
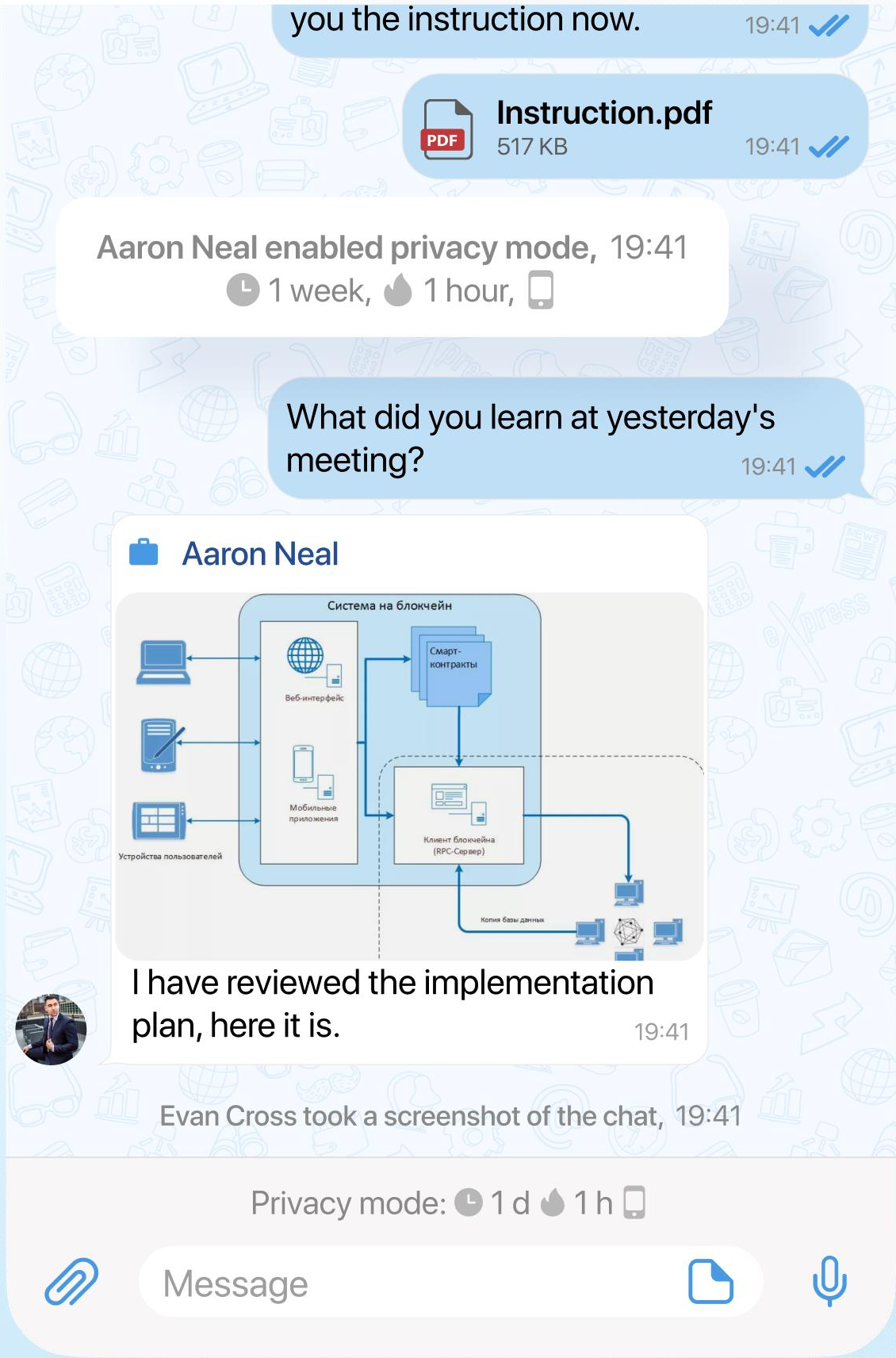
04 Setting up an automatic answer

05 Setting notification of messages and calls

12:30

← **Status** ✓

😎 I'm on vacation

🕐 Indefinite status ⬤

Until   May 15, 2025   11:10 PM

💬 Turn off message notifications ⬤
Notifications will be turned off in all chats and from all contacts, except those added to exceptions

Exceptions
Yes

📵 Decline incoming calls ⬤
Calls will be declined from all users except those added to exceptions

Exceptions
Yes

Auto-reply ⬤
Auto-reply will be shown to users who message you

✓

12:30

Chats 🔍

You can now set the status! ✕
To do this, press and hold the avatar

Technical Department   18:24
Kovalev Artyom: left a comment...

Alexander Gray   18:23
Okay. I understand everything, it wi...

Express - Web   17:50
Kovalev Artyom: left a comment

Mia Henderson   10:50
✓ Geolocation

Charlotte Powell   yesterday
Every day we strive to make...

James Sullivan   yesterday
✓ File

Benjamin Hayes   yesterday
Sending the project presentation...

Isabella Jenkins   yesterday

Chats

Messenger / Enhanced Privacy Mode

you the instruction now. 19:41

Instruction.pdf
517 KB 19:41

Aaron Neal enabled privacy mode, 19:41
1 week, 1 hour,

What did you learn at yesterday's meeting? 19:41

Aaron Neal

I have reviewed the implementation plan, here it is. 19:41

Evan Cross took a screenshot of the chat, 19:41

Privacy mode: 1 d 1 h

Message

Opening files exclusively in the app

Prohibition of copying, forwarding, saving messages and files, "Open In" and "Share To" functions
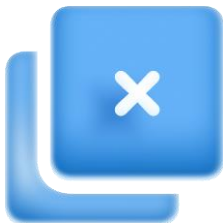
Detecting screenshot and screen recording attempts

Setting up timer for automatic deletion of messages and files (after sending or after reading, from one minute to one month)

"Mobile only" restriction (messages and files are not available from Web/Desktop sessions)

Ideally suited for processing sensitive information

Integrations

Integration with SIP telephony

Integration with mail servers Communigate, Yandex, Gmail, Exchange (via the E-mail SmartApp)

Integration with MS Outlook mail client (plugin)

Outlook Plugin / Features for eXpress

X

Creating public, private, and recurring eXpress conferences from Outlook clients (the "New Meeting" feature)

Creating conferences directly in response to a received e-mail (the "Propose a Meeting" feature)

Flexible configuration of links to a video conference: for all eXpress users (even guests), for users of trusted servers, for users of corporate servers

Creating password protected conferences

Editable invitation template

Intuitive and all-too-familiar conference management

Creating an event in Outlook calendar when creating and editing a video conference

Chatbots

The eXpress platform provides the possibility to create chatbots using the BotX microservice or use ready-made solutions from the bot catalog.

Chatbot Features

Sending text messages, files	Sending messages with buttons	Receiving system events (chat creation, user login, etc.)
Toggling Enhanced Privacy Mode	Assigning Chat Administrators	Creating a chat with a user (useful for corporate chatbots)
Approvals, resolutions, etc.		

19:41
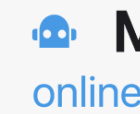
🤖 Meeting bot
online

The meeting has been successfully created! Invitations have been sent to the meeting participants.

Subject: Status Meeting
Participants:
- Alexander Ivanov (aivanov@express.ms)
- Boris Sergeev (bsergeev@express.ms)
- Lydia Petrova (lpetrova@express.ms)
- Oleg Romanov (oromanov@express.ms)

Location: Conference Room 9
Time: 01/25/2025 5:00 PM - 6:00 PM (MSK)
Type: with VKS
Files: Meeting Agenda.docx
Comment: Please prepare reports.

10:04

New meeting   **Meeting list**

List of your meetings for today:

SmartApps / Full-fledged Graphical Apps
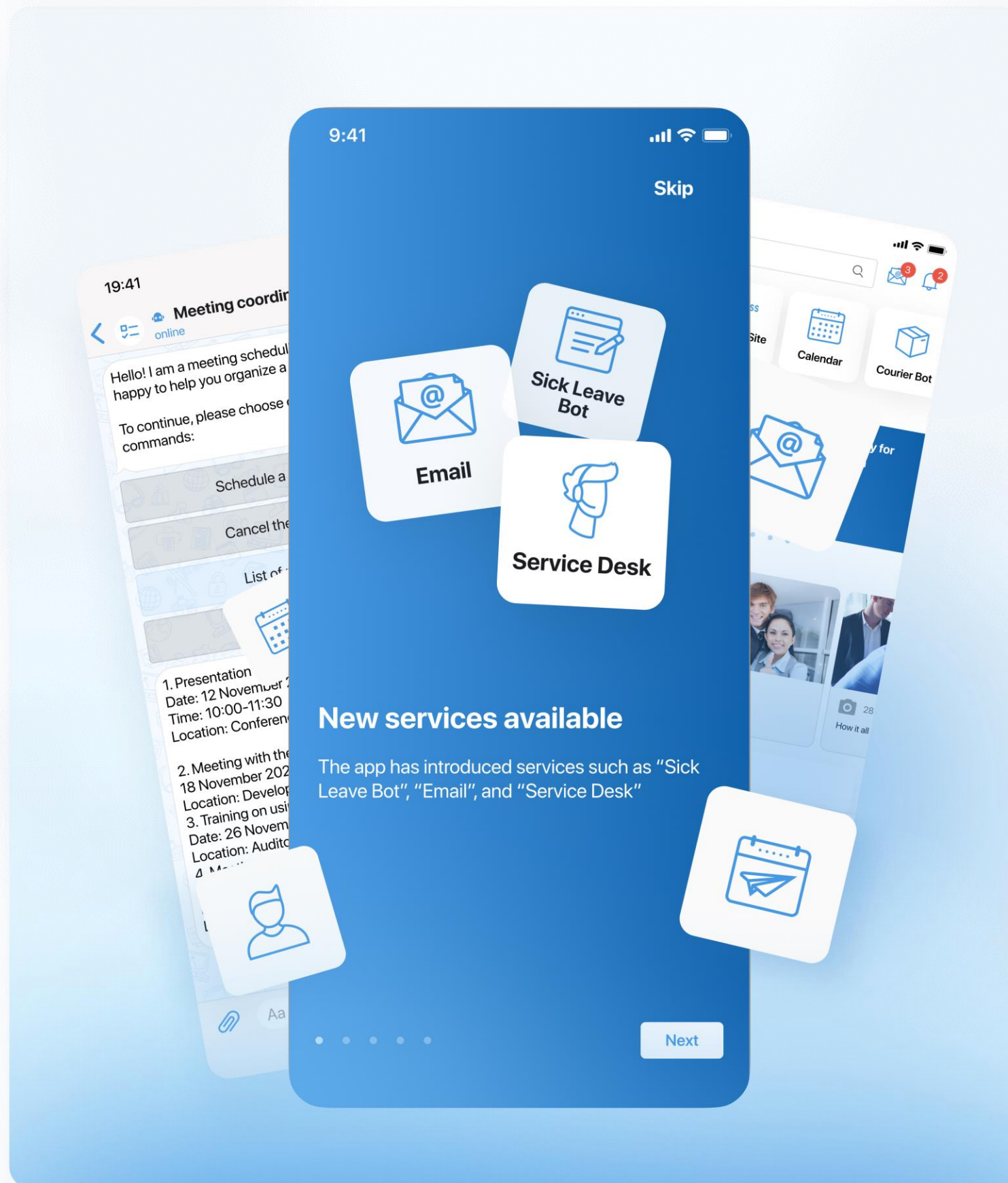
Proprietary eXpress SmartApps technology — applications that are uniform across all platforms (iOS, Android, Web, Desktop).

SmartApps help solve work tasks within one ecosystem and are an alternative to developing dozens of apps for each individual task.

Benefits of SmartApps:

A New Level of Corporate Mobility
All necessary corporate services are available at any time and on any device — in a single app window format

No Need to Switch Between Apps
SSO (Single Sign-On) eliminates the need for additional authorization

Integration with 70+ systems
Including the most popular solutions: e-mail clients, document management systems, 1C, CRM, antivirus software, etc.

Faster and Cheaper
Allows you to abandon the labor-intensive and costly development of mobile apps
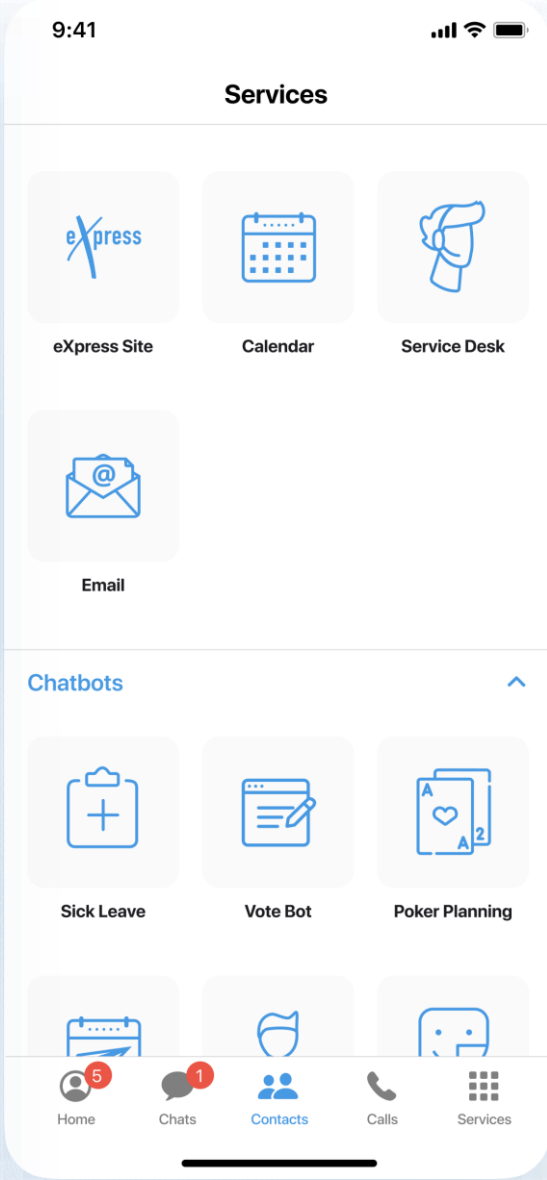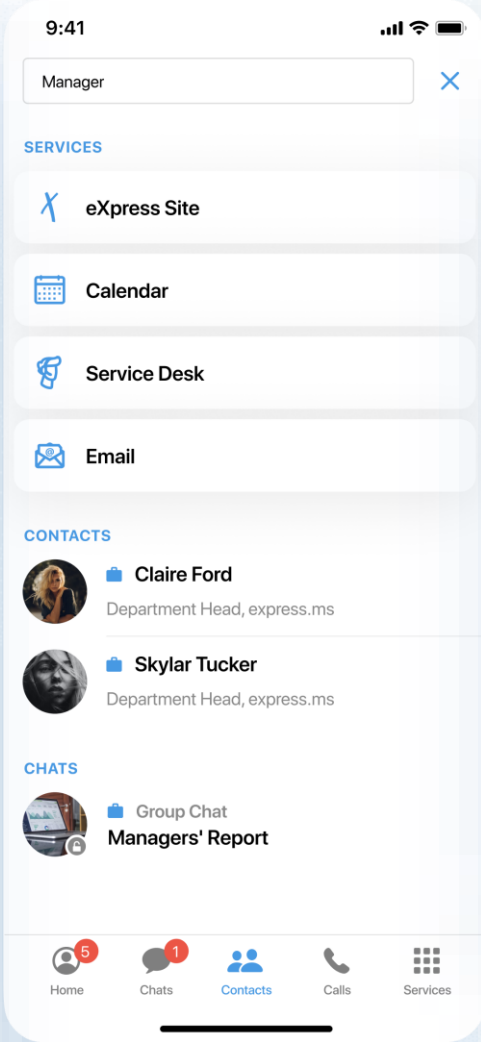
SmartApps / Interface
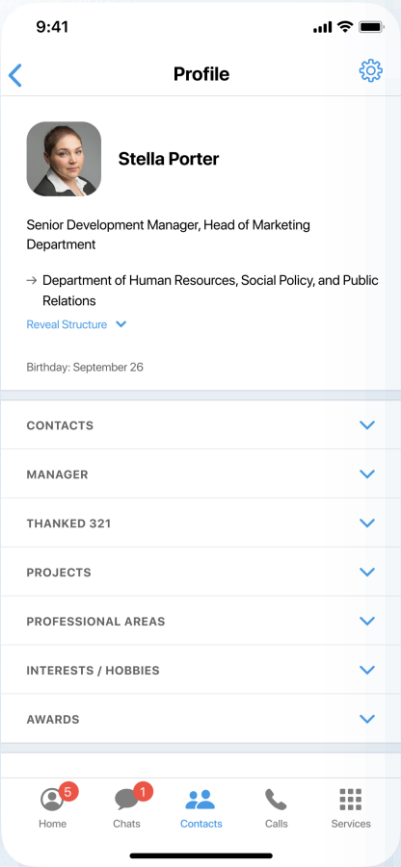
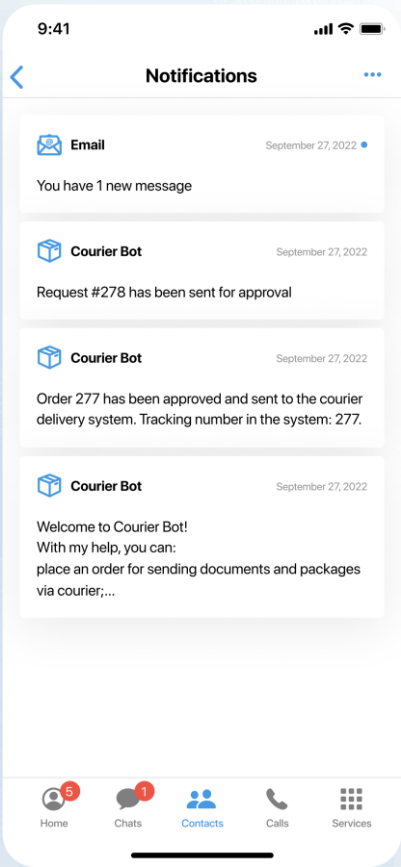

Profile
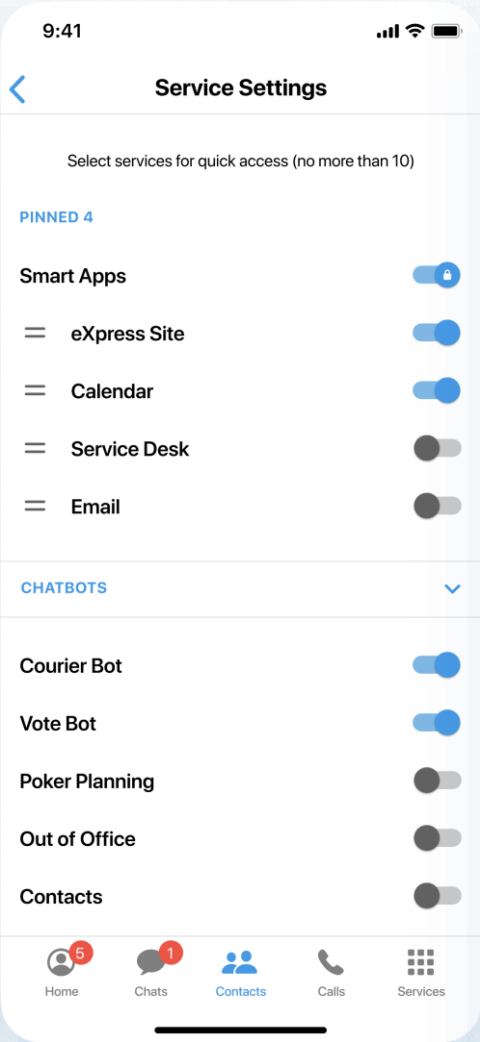
Settings
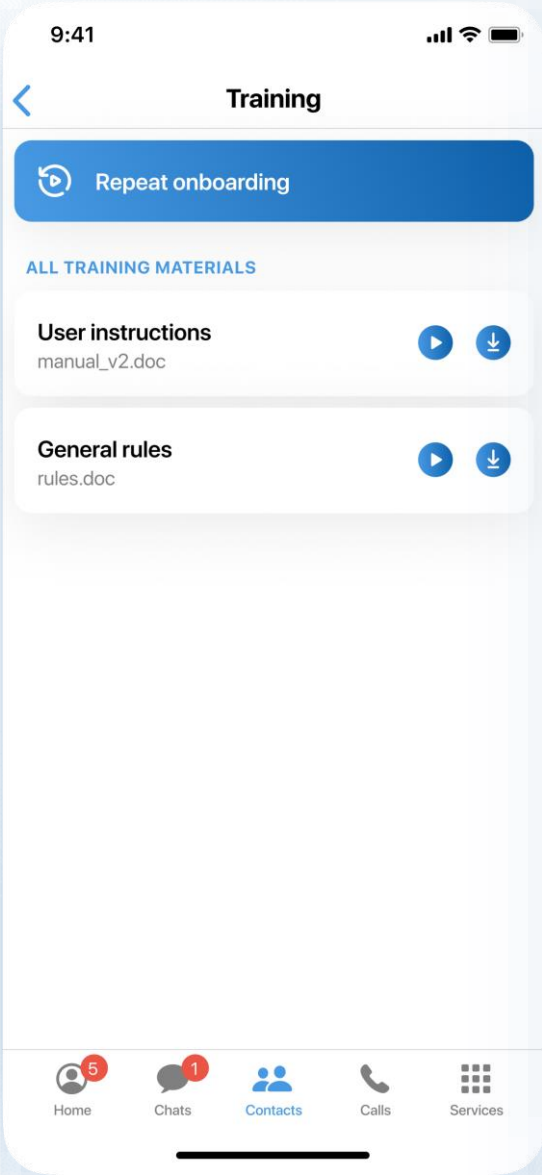
Training
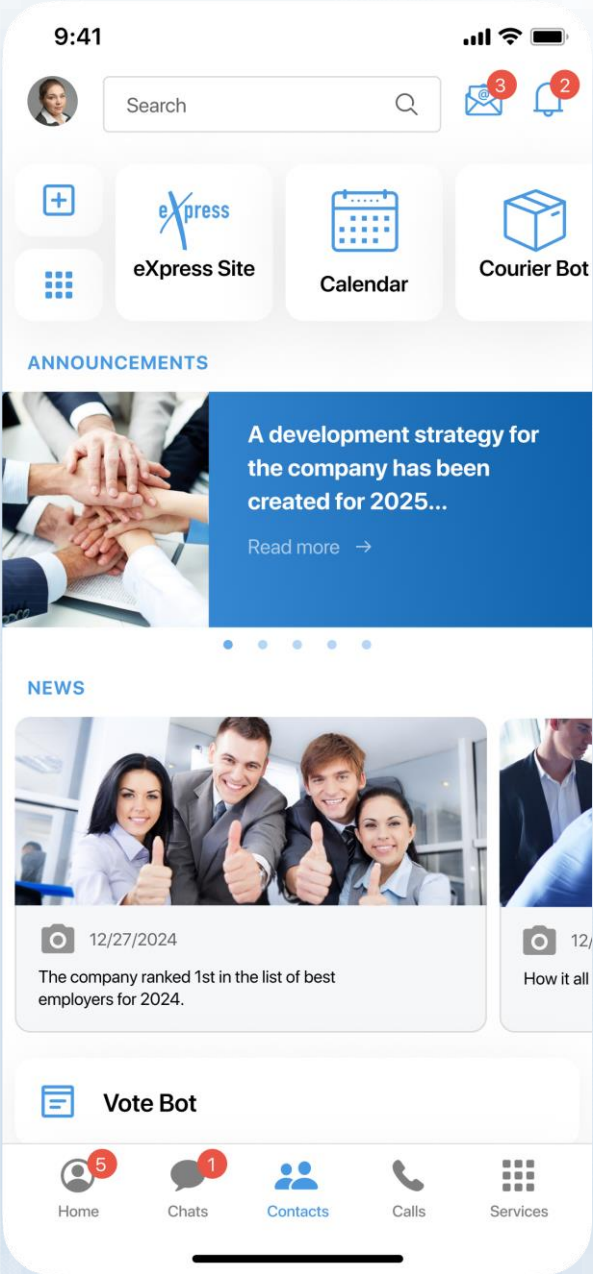
Home

Services

Search

Notifications

SmartApps / Examples

| SmartApp	Functionality example
Employee Personal Account	• Pay slip • 2-NDFL and other certificates • Vacations, business trips • Onboarding and adaptation • Training
Corporate Portal	• A personal dashboard for an employee dedicated to the internal life of the company: news, announcements, surveys, information about colleagues and customizable access to corporate services (document flow, technical support, etc.)
Support	• Monitoring, notifications • Service Desk
Office	• Issuing an access card • Booking a workplace • Transport and miscellaneous
Document Flow	• Fully mobile EDMS • Electronic signature (upon request)
Other	• ERP, CRM, warehouse management systems, apps for men-of-foot and everything that makes sense to make it mobile

SmartApps / Compared to MDM/EMM Platforms

SmartApp	MDM/EMM	eXpress
Apps development	Separate mobile apps are being developed for iOS and Android	A single interface is being created, which is the same for iOS and Android users
Apps update	Updating server-side software update Updating mobile apps	Server-side update only
Distribution of apps and updates	The time it takes for each user to download and install the app	Instant
Authorization and authentication	Separate authorization in each app. Support for special certificates is required (complicates development)	Single Sign-On via eXpress
Different features of the app are available to different users	It is necessary to publish different apps for different user groups	Possibility to manage user rights within one bot/app
External user access	Impossible due to system architecture	The feature is available and managed by the administrator

Branded App
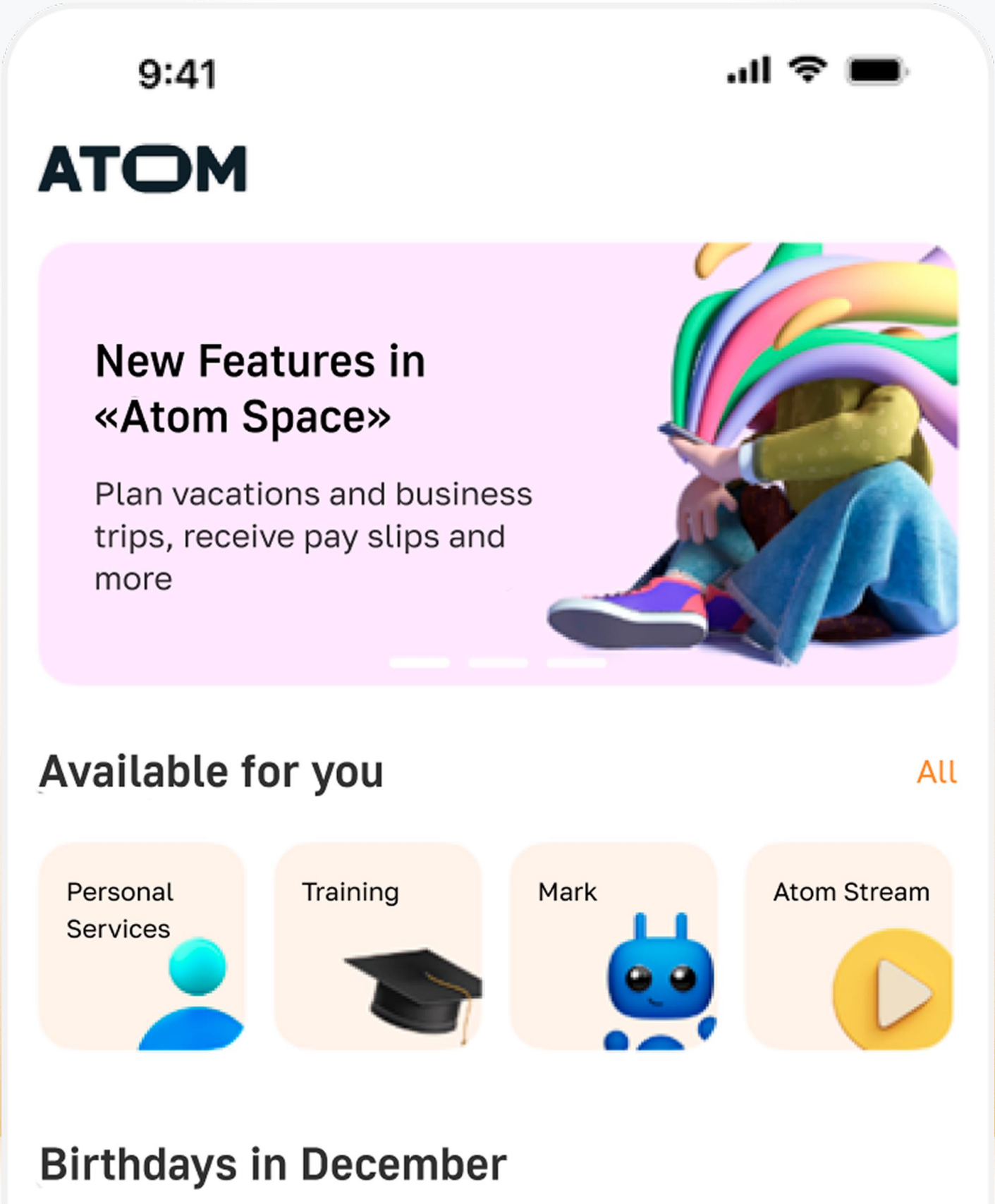
Creating a branded app powered by eXpress for App Store/Google Play/RuStore/Huawei AppGallery on your own root server.

Advantages:

Own branded apps in stores	For the company: prestige and increased brand recognition, increased employee loyalty
For users: increased engagement, feeling of belonging to the brand	Possibility of publishing bots/SmartApps not only on corporate servers, but also on the central node (significantly easier and cheaper to administer)
Full control over user registration	Potential opportunity to develop your own specific application functionality, different from that of the "mainstream" eXpress application
100% independence from the operation of eXpress root servers	**Reference Project** Rosatom, implementation for 100 thousand users

Mobile Security

User Authentication

3FA via three completely independent channels:

- Corporate account in Active Directory (end-to-end authentication via the NTLMv2 protocol) or entering one-time password from corporate e-mail

- One-time password from SMS (linked to phone number)

- Personal user password (not available to system administrators)

Absolute Security of Data Transmission

- TLS

- End-to-end encryption

- Secure push notifications, without transmitting content in them

- GOST encryption available upon request

Crypto Container

- Encrypted storage of all data on a mobile device (container)

- Deleting all data on the MU by command from the server (or one session, if the phone was lost, or all sessions, if the employee was fired)

- Opening files inside the eXpress app container, prohibiting file transmission and file saving "from the outside"

- Control of system functions (screenshot, screen recording, clipboard)

Role Model

eXpress uses a role-based model to flexibly configure access rights. The goals of the role model are to prevent file leaks, optimize the processes of granting rights/prohibitions to employees, and manage access to app features based on user attributes..

Rules for Users or User Groups

- flexible configuration of access to attachments (files) with indication of file type, file size and extension
- restriction of access to chats
- restriction of access to calls;
- forming a list of SmartApps displayed to users
- creating user groups (without device ID) with indication of platform type
- enabling mandatory PIN code entry for access to the app with the possibility to configure the timeout value

Administrative Role Model

The functionality of rights differentiation enables the creation of different roles for administrative users depending on their responsibilities:

- Server Administrator
- Security Administrator
- SmartApps Administrator

---

express@server.ms

- Users
- Chats
- Public chats
- Calls
  - Conferences
- List of requests for changes
- Logout requests
- Administrators
- Servers
- Bots
  - Internal bots
- Public bots
- Containers
- Role model
- User group

Create new rule

Name of rule

Banning for sending a video of more than 200MB

Description of rule

Restriction on the size of the shipped rollers for the marketing department

User groups

Marketing ×

Scope of action

Messenger

Type of rule

Prohibit sending or forwarding attachments

Condition of prohibition
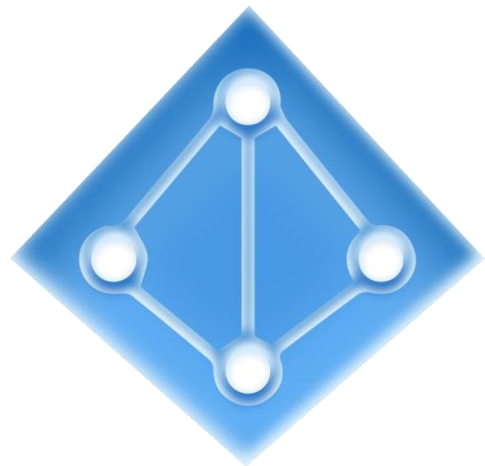
You can add an unlimited number of prohibitions

Corporate Security
Integration with 70+ platforms and systems

Integration with Active Directory
Provides secure synchronization of corporate user directories

Integration with DLP Systems
Enables the detection and prevention of unauthorized use, transfer and storage of confidential data

Integration with Antivirus Software
Allows you to protect your corporate environment from malware

Integration with SIEM Systems
Allows you to track events and respond to security incidents in a timely manner

SOLAR

kaspersky

positive technologies

SEARCH INF@RM

INFOWATCH

Why Choose eXpress

Safe Environment for Communications

- UD4 and UD6 certificate from the FSTEC of Russia

- Creating a single window for communications and secure access to corporate systems

- Crypto Container

- Three-factor authentication

- Integration with information security systems, DLP

And more:

- A platform that combines a messenger, chats, channels, and videoconferencing

- Import substitution: Russian-made software

- All-too-familiar interface

- MS Teams Alternative — the Closest Solution

- On-premises installation

- Support for all types of devices

- Possibility of integrating your own information systems via SmartApp

- Federation

- We are constantly working on improvements